

Domestic Violence Resource Guide

Victim Services

If a battered person needs immediate, emergency assistance, call one of the following:

Police	911
24-Hour Hotline / UFS Shelter for Battered Women	704-332-2513
National Domestic Violence Hotline	800-799-SAFE (7233)
Safe Haven Pet Sheltering Program	Call your advocate

If a battered person needs additional services, call one of the following:

Mecklenburg County Community Support Services Women's Commission **704-336-3210**

Adult Victim Services

- Individual Counseling
- Domestic Violence Support Groups
- Parenting Group
- Legal Information Services
- Employment Assistance
- Case Management Services
- No fee

Child Services (HERO)

(Serves children age 5 to 18 years old who have witnessed Domestic Violence)

- Domestic Violence Support Groups
- Individual Counseling (School based)
- Case Management Services
- No fee

Teen Victim Services

(Serves teens ages 13-18 who are in or have been in a teen domestic violence relationship)

- Domestic Violence Support Groups
- Individual Counseling
- Case Management Services
- No fee

REACH (Reaching to Educate Adolescents about Choices and Healthy relationships)

- 12 session, weekly group sessions
- Participants are 13-17 years of age
- Educational program for adolescent witnesses of domestic violence who demonstrate at-risk behaviors
- Primary goal is to deter future abusive behavior

Programa Confianza (Battered Latina Program)

704-432-6970

- Individual & Group Counseling (Bi-lingual Social Worker)
- Case Management Services
- No fee

NOVA (New Options For Violent Actions)

704-336-4344

- Batterer's education program
- 26 weekly & 6 monthly aftercare services (required)
- Participants are 18 years of age and older
- Educational groups; weekdays, evenings and Saturdays
- Spanish and English groups

Domestic Violence Speakers Bureau

704-432-1568

- Events - Speaking Engagements – Trainings
- Advocates – DV Professionals – Survivors
- Silent Witness silhouettes available
- No fee

Forensic Medicine Program/Domestic Violence Healthcare Project**704-446-3999**

- 24 hour a day, 7 days a week assistance to victims of domestic violence receiving care at Carolinas Medical Center
- No Fee

United Family ServicesShelter for Battered Women**704-332-2513**

- 24 – Hour Crisis Hotline
- Emergency Shelter for adults and children in imminent danger
- Individual Safety Planning and Crisis Intervention & Victim Advocacy for adults and children
- Domestic Violence Support Groups for adults and children
- Recovery and Trauma group
- Parenting groups (childcare available)
- Bi-Lingual
- No Fee

Victim Assistance**704-336-4126**

- Assistance applying for restraining orders
- Civil and Criminal Court Accompaniment
- Crisis Support, Safety Planning and Photo Injury Documentation
- Bi-Lingual
- No Fee

Nonresidential Services in Cornelius, Lake Norman and Mooresville**704-655-8745**

- Individual Crisis Counseling for adults
- Crisis Support, Safety Planning and Photo Injury Documentation
- No Fee

Program for Incarcerated Women**704-353-0922**

- Domestic Violence Education
- Individual Crisis Intervention and Emotional Support
- No Fee

VINE (Victim Information and Notification Everyday)**800-247-9658**

VINE is a toll-free, computerized information service that provides inmates' status and release dates in Mecklenburg County, 24 hours a day. Anyone with a touch-tone phone can call to check the status of an inmate. To check an inmate's status one must have the inmate's first name and last name or the inmate's jail identification number.

SAVAN (Statewide Automated Victim Assistance & Notification)**1-877-NCSAVAN**

SAVAN is a toll-free computerized information service, like VINE, that provides inmates' status and release dates in the state of North Carolina, 24 hours a day. SAVAN is available in English as well as Spanish.

Mecklenburg County Department of Social Services**704-336-CARE (2273)**

Please call if you suspect child abuse or neglect.

Legal Aid of North Carolina**800-738-3868**

Legal Aid of North Carolina is a statewide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove legal barriers to economic opportunity. Bi-Lingual staff available.

National Domestic Violence Hotline**800-799-SAFE (7233)****National Teen Dating Violence Hotline****866-331-9474****Surrounding County Battered Women Shelters:**

Cabarrus County, CVAN	704-788-2826
Gaston County	704-852-6000
Iredell County	704-872-3403
Union County, Turning Point	704-283-7233